

MATHEWS SOIL CONSULTANTS, INC.
ONSITE SEWAGE SYSTEM MAINTENANCE PROGRAM™
FOR SINGLE FAMILY RESIDENTIAL

Mathews Soil Consultants, Inc. (MSCI) provides reliable service on all types of onsite systems for the life of your system. We will assist you in selecting the program that is best suited for your system. All program levels include educational materials to encourage system longevity, septic tank pump-out management, regular system evaluation, record keeping and regulatory reporting (as needed). More benefits are included depending on the type of onsite system.

Three (3) and five (5) year prepaid contracts with special rates and promotions are available. Annual payment plans may be arranged, but special rates and promotions do not apply. A septic tank access riser is required on all systems for monitoring purposes. MSCI will install the riser for a one-time fee.

LEVEL 1: Conventional Gravity Call For Pricing (804) 271-0136

Educational materials

Septic tank pump-out management (complies with local & Chesapeake Bay ordinances)

Annual system inspection and service recommendations

Phone consultation with a septic system specialist

Record keeping (permits, inspections, upgrades, etc.)

Regulatory reporting (as needed)

LEVEL 2: Conventional Pump Call For Pricing (804) 271-0136

Educational materials

Septic tank pump-out management (complies with local & Chesapeake Bay ordinances)

Annual system inspection and service recommendations

Phone consultation with a septic system specialist

Alarm response and troubleshooting – phone consultation; one (1) alarm visit per year

Record keeping (permits, inspections, upgrades, etc.)

Regulatory reporting (as needed)

Pressurized systems (i.e., LPD, Drip, etc.) may be subject to an additional annual surcharge.

Extended Warranty Plan: Occasionally, a pump, control panel, or float control will fail. MSCI will extend the warranty up to six (6) years on original pumps and controls replaced by MSCI. *The cost to replace the original pumps and controls will be the responsibility of the owner.* **Receive a 25% savings on replacement pumps with a prepaid 5-year contract.**

LEVEL 3: Alternative In-Ground Call For Pricing (804) 271-0136

Educational materials

Septic tank pump-out management (complies with local & Chesapeake Bay ordinances)

Annual system inspection and service recommendations

Phone consultation with a septic system specialist

Alarm response and troubleshooting – phone consultation; one (1) alarm visit per year

Manufacturer's recommended service

Record keeping (permits, inspections, upgrades, etc.)

Regulatory reporting (as needed)

Additional annual surcharges may apply to some alternative systems.

Extended Warranty Plan: Occasionally, a pump, control panel, or float control will fail. MSCI will extend the warranty up to six (6) years on original pumps and controls replaced by MSCI. *The cost to replace the original pumps and controls will be the responsibility of the owner.* **Receive a 25% savings on replacement pumps with a prepaid 5-year contract.**

LEVEL 4: Alternative Discharging Call For Pricing (804) 271-0136

Educational materials

Septic tank pump-out management (complies with local & Chesapeake Bay ordinances)

Annual system inspection and service recommendations

Phone consultation with a septic system specialist

Alarm response and troubleshooting – phone consultation; one (1) alarm visit per year

Manufacturer's recommended service

Annual sampling and testing of effluent. The cost of sampling and lab fees billed separately.

Reporting to local and state government agencies, as required

Record keeping (permits, inspections, upgrades, etc.)

Regulatory reporting (as needed)

Extended Warranty Plan: Occasionally, a pump, control panel, or float control will fail. MSCI will extend the warranty up to six (6) years on original pumps and controls replaced by MSCI. *The cost to replace the original pumps and controls will be the responsibility of the owner.* **Receive a 25% savings on replacement pumps with a prepaid 5-year contract.**

NOTE: Prices are subject to change without notice. *The cost to repair, replace, or upgrade system components will be the responsibility of the owner, except those covered under the MSCI Extended Warranty Plan or Special Promotions.*

SPECIAL PROMOTIONS:

\$75.00 instant rebate on septic tank riser installation with a prepaid 3-year contract.

\$150.00 instant rebate on septic tank riser installation with a prepaid 5-year contract.

Pump replacement at 75% of cost (tax not included) with a prepaid 5-year contract for Level 2 programs.

Professional consulting services requiring an Authorized Onsite Soil Evaluator are available for the modification, expansion or repair of your system. For changes requiring a licensed installer, we will provide a list of Preferred Installers for your convenience.

Real estate inspections are available upon request. Copies of existing inspection reports will be provided for sales transactions.

OUR GUARANTEE:

If you are not completely satisfied with our service, cancel at any time and receive a prorated refund. Contracts with special rates and promotions may be canceled early; however, special rates and promotion rebates will not be honored.

See *Terms & Conditions* for detailed program information. Signing a contract and/or paying the contract fees means you have read and agreed to the *Terms & Conditions* of the MSCI Onsite Sewage System Maintenance Program™.